Aspire M5700 Service Guide

Service guide files and updates are available on the AIPG/CSD web; for more information please refer to <u>http://csd.acer.com.tw</u>

PRINTED IN TAIWAN

Revision History

Please refer to the table below for the updates made on Persian II Aspire M5700 Service Guide.

Date	Chapter	Updates

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Conventions

The following conventions are used in this manual:

SCREEN	Denotes actual messages that appear on screen.	
MESSAGES		
NOTE	Gives bits and pieces of additional information	
	related to the current topic.	
WARNING	Alerts you to any damage that might result from	
	doing or not doing specific actions.	
CAUTION	Gives precautionary measures to avoid possible	
	hardware or software problems.	
IMPORTANT	Remind you to do specific actions relevant to the	
	accomplishment of procedures.	

Preface

Before using this information and the product it supports, please read the following general information.

- 1. This Service Guide provides you with all technical information relating to the BASIC CONFIGURATION decided for Acer's "global" product offering. To better fit local market requirements and enhance product competitiveness, your regional office MAY have decided to extend the functionality of a machine (e.g. add-on card, modem, or extra memory capability). These LOCALIZED FEATURES will NOT be covered in this generic service guide. In such cases, please contact your regional offices or the responsible personnel/channel to provide you with further technical details.
- 2. Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. If, for whatever reason, a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

System Specifications

Features

Operating System

D Microsoft Windows Vista (Home Basic, Home Premium, Business)

Processor

- Socket Type: Intel® Socket T LGA 775 pin
- □ Processor Type:
 - □ Intel Conroe/Kensfield/Wolfdale/Yorkfield CPUs
 - □ FSB 800/ 1066/1333 MHz CPUs

Chipset

□ Intel G45 + ICH10R

РСВ

- □ Form Factor: Micro ATX
- Dimension/Layer: 244mm x244mm

Memory

- □ Memory Type: DDR2 667/800
- **D** Support single channel 64 bit mode with maximum memory size up to 8GB
- □ Support un-buffered DIMM (ICH10R)
- DIMM Slot: 4
- □ Memory Max: 1GB to 8GB DDR2 memory technologies
- **Capacity: Up to 2GB per DIMM with maximum memory size up to 8GB**

PCI

- D PCI Express Slot Type: x16
 - D PCI Express x16 Slot Quantity: 1
- D PCI Express Slot Type: x1
 - D PCI Express x1 Slot Quantity: 1
- D PCI Slot Type: PCI 2.3 5V slots

□ PCI Slot Quantity: 2

FDD

- □ Slot Quantity: 1
- Design Criteria:
 - □ Should support 1.44MB/3 mode 3.5" Devices

SATA

- □ Slot Type: SATA slot
- □ Slot Quantity: 6
- □ Storage Type support:
 - □ HDD/CD-ROM/CD-RW/DVD-ROM/DVD-RW/DVD+RW/DVD Dual/DVD

SuperMultiPlus/Blu-Ray ODD

Audio

- □ Audio Type: HD audio codec
- □ Audio Channel: 7.1 channel
- □ Audio Controller /Codec: ALC888S HD codec 7.1
- □ Connectors support:
 - **D** Rear 6 jack follow HD audio definition, example as below
 - Audio jacks color coding: should meet Microsoft Windows Logo Program Device Requirements: Audio-0002
 - □ 1 S/PDIF-out header (1*4)
 - □ 1 AUX-In header (1*4)
 - \Box 1 front panel audio header (2*5)
 - Add HD de-pop CKT (the attachment is the reference, please propose your solution)
 - □ S/N ratio: 90 dB at rear output jack

LAN

- □ MAC Controller: ICH10R
- □ Should be worked under 10M/100M/1000Mbs environment

D PHY: Intel Boazman 82567V PCI-E Giga LAN.

USB

- □ Controller Type: ICH10R
- □ Ports Quantity: 12
 - □ 4 back panel ports
 - □ On-board: 3 2*5 headers (6 ports)
 - 4 ports for front daughter board
 - 2 ports reserved.
 - 2 ports for internal card reader
 - □ Connector Pin: standard Intel FPIO pin definition
- **Data transfer rate support:**
 - □ USB 2.0/1.1

1394

- □ Controller: VIA VT6308P 1394a controller
- **Connector Quantity: 2**
 - □ 1 rear 6pin IEEE1394 port
 - □ 1 2x5pin onboard jumper

BIOS

- **D** BIOS Type: Phoenix Award or AMI Kernel with Acer skin
- □ Size: 32Mb
- □ Note:
 - **D** Boot ROM should be included (PXE function should be built in with default

and RPL function is optional by service BIOS)

D BIOS shall auto detect FDD to avoid checksum error when boot

I/O Connector

Controller: Super I/O ITE ITE8720 (F stepping or after; must full support Intel platform)

Rear I/O Connector

- □ 1 PS/2 Keyboard port,
- □ 1 PS/2 Mouse port,
- □ 1 COM port
- □ 1 x VGA port
- □ 1 RJ45 LAN port,
- □ 1 IEEE 1394 port
- □ 4 USB ports
- □ 7.1 channel phone jack (6 audio jacks)

On-board connectors

- □ 1 CPU socket
- □ 4 DDR-2 memory sockets
- □ 1 PCI Express x16 slot
- □ 1 PCI Express x 1 slot
- □ 2 PCI slots
- □ 1 FDD slot
- □ 6 SATA connectors
- 3 2*5 pin Intel FPIO specification USB pin connectors (follow Intel FPIO standard Specification)
- □ 1 2*5 pin IEEE1394 jumper (reserve header on all SKU)
- □ 12*5 pin Intel FPIO spec. Microphone In/ Headphone Out pin connectors
- □ 1 serial port 2*5 pin connector
- □ 1 AUX-In 4pin connector
- □ 11*4 S/PDIF out header
- □ 1 4 pin CPU Fan connector
- 1 3 pin System FAN connector with linear circuit
- □ 1 24pin + 4pin ATX interface PS3/PS2 SPS connector
- □ 1 2*7 pin front panel IO header

- □ 1 Jumper for clear CMOS
- □ 1 on board buzzer
- **Color management for on board connecter (pls provide proposal)**
- □ 1 2*10 pin TPM module connector(Reserved)
- □ 12*4 pin internal speaker header(Reserved)
- □ 1 2pin Intrusion Alarm connector(Reserved)
- □ 1 2pin OBR header(Reserved)
- □ 1 Parallel port connector(Reserved)
- □ 2 2pin GPIO connector

Power Supply

- **D** Power Supply Mounting Features
 - □ Chassis accepts ATX-style power supply
 - □ Chasses accepts PS2, PS3 style power supply
 - **D** Features for internal mounting tab
 - **D** Location of 4 external mounting holes
- Device Power Supply Electrical Design Feature
 - □ 400W /300W/250W in stable mode (Acer Assign System Power Unit)
 - Design for NVidia MCP7A series chipset compatible system
 - Voltage design should be covered +5V, +3.3V, +12V, +5VSB, -12V (attention to 12V output capability)
 - Demand for both PFC/Non-PFC solutions (two different quotations are needed)
 - Minimum 4 Serial ATA power connector solution should be included (by default)
 - □ Minimum 3 big 4-pin power connector included
 - □ Minimum 1 small 4-pin power connector included
 - PFC version will not provide switch selector for 115/230V AC input but it should be universal for Europe and China

 Non-PFC version should provide switch selector for 115/230V AC input and universal for worldwide

□ PS2 style

Main board Placement



Table of Motherboard Components

COMPONENTS
LGA775 socket for Intel [®] Kensfield/
Yorkfield/Wolfdale/Core [™] 2 Duo CPUs
CPU cooling fan connector
240-Pin DDR3 SDRAM slots
(Channel A: DIMM1, DIMM2 Channel B: DIMM3, DIMM4)
One button recovery jumper
General Purpose Input/Output 1
General Purpose Input/Output 2
Onboard parallel port header
Floppy disk drive connector
Standard 24-pin ATX power connector
Serial ATA connectors
Front panel switch/LED header
ME Disable jumper
Front panel USB headers
Chassis detect header
Clear CMOS jumper
Onboard serial port header
SPDIF out header
Speaker header
Front panel audio header
32-bit add-on card slots
PCI Express x1 slot
PCI Express slot for graphics interface
Auxiliary 4-pin power connector
System cooling fan connector

Block Diagram



Aspire M5700 Front Panel

The computer's front panel consists of the following:



Label	Description
1	USB ports
2	Floppy disk drive Acer Logo
3	Optical drive
4	Card reader
5	Power button
6	LED module
7	Speaker /Microphone jack

Aspire M5700 Rear Panel



Label		Label	Description
	Description		
1	Power card socket	8	Fan aperture
2	Voltage selector switch	9	Serial port
3	PS/2 keyboard connecter	10	System FAN
4	PS/2 mouse connecter	11	Monitor connector
5	DVI port	12	SPDF connector
6	USB 2.0 connector	13	LAN connector
7	Audio connector	14	Lock Handle

Hardware Specifications and Configurations

Processor

ltem	Specification
Туре	Intel Conroe/Kensfield/Wolfdale/Yorkfield processor
Socket	LGA 775 pin
FSB	800/1066 /1333 MHz
Minimum operating	0 MHz (If Stop CPU Clock in Sleep State in BIOS
speed	Setup is set to Enabled.)

BIOS

ltem	Specification
BIOS code programmer	Phoenix Award or AMI Kernel with Acer
	skin
BIOS version	D07
BIOS ROM type	SPI Flash
BIOS ROM size	32Mb
Support protocol	SMBIOS(DMI)2.4/DMI2.0
Device Boot Support	- 1st priority: SATA HDD
	- 2nd priority: CD-ROM
	- 3rd priority: FDD
	- 4th priority: LAN
	- 5th priority: USB device
Support to LS-120 drive	YES
Support to BIOS boot block	YES
feature	

BIOS Hotkey List

Hotkey	Function	Description
Del	Enter BIOS Setup Utility	Press while the system is booting to enter BIOS Setup Utility.

Main Board Major Chips

ltem	Specification	
North Bridge	Intel G45	
South Bridge	ICH 10R	
APG controller	Intel G45	
Super I/O controller	ITE 8720	
Audio controller	Realtek HD audio codec ALC888S HD codec 7.1 (co-lay with ALC888)	
LAN controller	Intel Boazman 82567V PCI-E Giga LAN	
HDD controller	ICH 10R	
Keyboard controller	ITE 8720	

Memory Combinations

Slot	Memory	Total Memory
Slot 1	1GB, 2GB	1GB ~2GB
Slot 2	1GB, 2GB	1GB ~2GB
Slot 3	1GB, 2GB	1GB ~2GB
Slot 4	1GB, 2GB	1GB ~2GB
Maximum System Memory Supported		1GB ~8GB

System Memory

ltem	Specification
Memory slot number	4 slot
Support Memory size per socket	1GB/2GB
Support memory type	DDR2
Support memory interface	DDR2 667/800MHz
Support memory voltage	1.8V
Support memory module package	240-pin DDR2
Support to parity check feature	Yes
Support to error correction code	No
(ECC) feature	
Memory module combinations	You can install memory modules in any
	combination as long as they match the
	above specifications.

Audio Interface

Item	Specification
Audio controller	Intel ICH 10R
Audio controller type	ALC888S
Audio channel	codec 7.1
Audio function control	Enable/disable by BIOS Setup
Mono or stereo	Stereo
Compatibility	Sound Blaster Pro/16 compatible
	Mixed digital and analog high
	performance chip Enhanced stereo
	full duplex operation High
	performance audio accelerator and
	AC'97 support Full native DOS
	games compatibility Virtual FM
	enhances audio experience through
	real-time FM-to-Wavetable
	conversionMPU-401 (UART mode)
	interface for Wavetable synthesizers
	and MIDI devices Integrated dual
	game port Meets AC'97and WHQL
	specifications
Music synthesizer	Yes, internal FM synthesizer
Sampling rate	48 KHz (max.)
MPU-401 UART support	Yes
Microphone jack	Supported
Headphone jack	Supported

SATA Interface

ltem	Specification
SATA controller	Intel ICH 10R
SATA controller resident bus	PCI bus
Number of SATA channel	SATA X 6
Support bootable CD-ROM	YES

Floppy disk drive Interface

ltem	Specification
Floppy disk drive controller	ITE 8720
Floppy disk drive controller resident bus	ISA bus
Support FDD format	1.44MB

USB Port

ltem	Specification
Universal HCI	USB 2.0/1.1
USB Class	Support legacy keyboard for legacy mode
USB Connectors Quantity	4 back panel ports 4 ports for front daughter board 2 ports for 3.5" card reader module

Environmental Requirements

ltem	Specification
Temperature	
Operating	$+5^{\circ}C \sim +35^{\circ}C$
Non-operating	-20 ~ +60°C (Storage package)
Humidity Operating	15% to 80% RH
Non-operating	10% to 90% RH
Vibration	
Operating (unpacked)	5 ~ 500 Hz: 2.20g RMS random, 10 minutes per axis in all 3 axes 5 ~500 Hz: 1.09g RMS random, 1 hour per axis in all 3 axes

Power Management

Devices	S1	S3	S4	S5
Power Button	V	V	V	V
USB Keyboard/Mouse	V	V	N/A	N/A
PME	Disabled	Disabled	Disabled	Disabled
RCT	Disabled	Disabled	Disabled	Disabled
WOR	Disabled	Disabled	Disabled	Disabled

Devices wake up from S3 should be less than

Devices wake up from S5 should be less than 10 seconds

Power Management Function (ACPI support function)

Device Standby Mode

- Independent power management timer for hard disk drive devices (0-15 minutes, time step=1 minute).
- Hard disk drive goes into Standby mode (for ATA standard interface).
- Disable V-sync to control the VESA DPMS monitor.
- Resume method: device activated (Keyboard for DOS, keyboard & mouse for Windows).
- Resume recovery time: 3-5 sec.

Global Standby Mode

- Global power management timer (2-120 minutes, time step=10 minute).
- Hard disk drive goes into Standby mode (for ATA standard interface).
- Disable H-sync and V-sync signals to control the VESA DPMS monitor.
- Resume method: Return to original state by pushing external switch button, modem ring in, keyboard and mouse for APM mode.
- Resume recovery time: 7-10 sec.

Suspend Mode

- Independent power management timer (2-120 minutes, time step=10 minutes) or pushing externa switch button.
- CPU goes into SMM.
- CPU asserts STPCLK# and goes into the Stop Grant State.
- LED on the panel turns amber colour.
- Hard disk drive goes into SLEEP mode (for ATA standard interface).
- Disable H-sync and V-sync signals to control the VESA DPMS monitor.
- Ultra I/O and VGA chip go into power saving mode.
- Resume method: Return to original state by pushing external switch button, modem ring in, keyboard and mouse for APM mode.
- Return to original state by pushing external switch button, modem ring in and USB keyboard for ACPI mode.

ACPI

- ACPI specification 1.0b.
- S0, S1, S3 and S5 sleep state support.
- On board device power management support.
- On board device configuration support.

System Utilities

The manufacturer or the dealer already configures most systems. There is no need to run Setup when starting the computer unless you get a Run Setup message.

The Setup program loads configuration values into the battery-backed nonvolatile memory called CMOS RAM.

This memory area is not part of the system RAM.

NOTE: If you repeatedly receive Run Setup messages, the battery may be bad/flat. In this case, the system cannot retain configuration values in CMOS.

Before you run Setup, make sure that you have saved all open files. The system reboots immediately after you exit Setup.

Entering Setup

Power on the computer and the system will start POST (Power On Self Test) process. When the message of "Press DEL to enter SETUP" appears on the screen, press the key of [Delete] to enter the setup menu.

NOTE: If the message disappears before you respond and you still wish to enter Setup, restart the system by turning it OFF and On. You may also restart the system by simultaneously pressing [Ctrl+ Alt+ Delete].

The Setup Utility main menu then appears:



The items in the main menu are explained below:

Parameter	Description
Production Information	This page shows the relevant information of the main board
Standard CMOS Features	This setup page includes all the items in standard compatible BIOS
Advance BIOS Features	This setup page includes all the items of Award special enhanced features
Advance Chipset Features	This setup page includes all advanced chipset features
Integrated Peripherals	This setup page includes all onboard peripherals
Power Management Setup	This setup page includes all the items of Green function features
PC Health Status	This setup page is the System auto detect Temperature, voltage, and fan speed
Frequency/Voltage Control	This setup page is the System Frequency/Voltage setup
BIOS Security Features	Change, set or disable password. It allows you to limit access to the System
Load Optimized Defaults	Load Optimized Settings Default Settings indicates the value of the system parameters which the system would be in best performance configuration
Save & Exit Setup	Save CMOS value settings to CMOS and exit setup
Exit Without Saving	Abandon all CMOS value changes and exit setup

Product Information

The screen below appears if you select Product Information from the main menu: The Product Information menu contains general data about the system, such as the product name, serial number, BIOS version, etc. This information is necessary for troubleshooting (maybe required when asking for technical support).



Parameter	Description	
Processor Type	This item lists the product processor model	
Processor Speed	This item lists the processor frequency for the system	
System Memory	Total memory size for the system	
Product Name	This item lists the product name	
Product Name	This item lists the system BIOS version	
System Serial Number	This item lists the system serial number	
System BIOS Version	This item lists the system BIOS version	
BIOS Release Date	This item lists the BIOS release date	

Standard CMOS Setup

Select standard CMOS features from the main menu to configure some basic parameters in your system the following screen shows the standard CMOS features menu:

CMOS Setup Utiliyt – Copyright (c) 1985-2008, American Megatrends, Inc. Standard CMOS Features			
System Date	Fri 10/31	/2008	Item Help
Halt On	09:22:04 All, Bu	t Keyboard	Use [ENTER], [TAB] Or [SHIFT-TAB] to Select a field. Use [+] or [-] to Configure system Date
↑↓←→:	Move Enter: Select	+/-/: Value	F10: Save ESC: Exit

Parameter	Description	Options
System Date	To set the date following	Week: From [Sun.] to [Sat.]. determined
	the	by BIOS and is display only
	weekday-month-date-year	Day: from [1] to [31] (or the maximum
	format	allowed in the month.
		Year: from 1999 to 2099
System Time	To set the time following	The items format is [hour]
	the hour-minute-second	[minute][second]. The time is calculated
	format	base on the 24-hour timer clock.
Halt On	This item enables use to	All Errors
	select the situation if the	No Errors
	BIOS stops the POST	All, But Keyboard
	process and the	All, But Diskette
	notification	All, But Disk/Key

Advanced Setup

The following screen shows the Advanced Setup:

CMOS Setup Utiliyt – Copyright (c) 1985-2008,American Megatrends, Inc. Advanced BIOS Features			
Quick Boot Quiet Boot 1 st Boot Device 2 nd Boot Device 3 rd Boot Device 4 th Boot Device Mard Disk Drive Priority Optical Disk Drive Priority Quited Disk Drive Priority Removable Device Priority Network Device Priority Boot up Num-Lock USB Beep Message	Enabled Enabled WDCWD5000AAJS-22A8 P1-HL-DT-ST DVDRAM Generic - Compact IBA GE Slot 00C8 v1 Press Enter Press Enter Press Enter Press Enter On Disabled	Item Help Allows BIOS to skip certain tests while booting .This will decrease the time needed to boot be system.	
↑↓←→: Move Ente F1: General He	r: Select +/-/: Value elp F9: Lc	F10: Save ESC: Exit ad Default Settings	

Parameter	Description	Options
Quick Boot	Allows BIOS to skip certain tests while	[Enabled],
	booting. This will decrease the time needed	[Disabled]
	to boot the system	
1 st Boot Device	The item allows you to see the sequence of	
2 nd Boot Device	boot device where BIOS attempts to load	
3 rd Boot Device	the disk operation system.	
4 th Boot Device		
Hard Disk Drive	Specifies the boot device. Priority	
Optical Drive	sequence from available Hard Drives	
Removable Device		
Network Device		
Boot up Num-Lock On	Select Power-on state for Numlock	On,Off
USB Beep Message	Enables the beep during USB device	[Enabled],
	enumeration	[Disabled]

CMOS Setup Utiliyt – Copyright (c) 1985-2008, American Megatrends, Inc Advanced Chipset Features			
Intel EIST	Enabled		Item Help
Intel XD Bit	Enabled		
Intel VT	Enabled		Disable: Disable EIST
Intel TXT	Enabled		Enable: Enable EIST
Intel AMT	Enabled		
ASF	Enabled		
Memory Hole Remapping	Enabled		
Primary Video	Auto		
↑↓←→: Move Enter	: Select	+/-/: Valu <u>e</u>	F10: Save ESC: Exit
F1: General He	In	FQ. I oad	Default Settings
	<u>р</u>	19. LUau	-Default Settings

Advanced Chipset Setup

Parameter	Description	Options
Intel EIST	For Intel platform	Disabled/Enabled
Intel XD Bit	For Intel platform	Disabled/Enabled
Intel VT	For Intel platform	Disabled/Enabled
Intel AMT	For Intel platform	Disabled/Enabled
ASF	For Veriton series with vPro or DASH solution	Disabled/Enabled
Memory Hole	You can reserve this area of system memory	Disabled/Enabled
Remapping	for ISA adapter ROM. When this area is	
	reserved, it cannot be cached. The user	
	information of peripherals that need to use	
	this area of system memory usually discuss	
	their memory requirements.	
Primary Video	Priority for Auto : PCIE -> Onboard -> PCI	Auto/PCIE/Onbo
		ard/PCI

Integrated Peripherals

CMOS Setup Utiliyt – Copyright (c) 1985-2008, American Megatrends, Inc. Integrated Peripherals			
Onboard SATA Controller Onboard SATA Mode Onboard USB Controller Legacy USB Support Onboard Audio Controller Onboard LAN Controller Onboard LAN Option ROM Onboard Floppy Controller Serial Port1 Address Serial Port2 Address Serial Port2 Mode Parallel Port Address Parallel Port Mode Parallel Port IRQ	Enabled RAID Enabled Enabled Enabled Enabled Enabled 3F8/IRQ4 2F8/IRQ3 Normal 378 Normal IRQ7	Item Help Options Native IDE RAID AHCI	
↑↓←→: Move Enter: Select F1: General Help	+/-/: Value F9: Load	F10: Save ESC: Exit d Default Settings	

Parameter	Description	Options
Onboard SATA Mode	This item is only available when	Disabled/Enabled
	onboard SATA controller is enabled	
Onboard USB Controller	Always enabled USB keyboard	Disabled/Enabled
	during POST no matter what option	
	is set	
Legacy USB Support	This item is only available when on	Disabled/Enabled
	board USB controller is enabled	
Onboard Audio Controller	Always enabled Audio POST no	Disabled/Enabled
	matter what option is set	
Onboard LAN Controller	Always enabled Audio POST no	Disabled/Enabled
	matter what option is set	
Onboard LAN Option ROM	This item is only available when	Disabled/Enabled
	onboard LAN controller is enabled	
Onboard Floppy Controller	Always enabled FloppyOST no	Disabled/Enabled
	matter what option is set	
Serial Port1 Address	Allows BIOS to select serial port1	Disabled /
	base addresses	3F8/IRQ4 /
		2F8/IRQ3 /
		3E8/IRQ4 /
		2E8/IRQ3
Serial Port2 Address	Allows BIOS to select serial port1	Disabled /
	base addresses	3F8/IRQ4 /
		2F8/IRQ3 /
		3E8/IRQ4 /
		2E8/IRQ3
Serial Port2 Mode	Allows BIOS to select serial port1	Normal/IrDA/ASK
	base Mode	IR

Power Management

The Power Management menu lets you configure your system to most effectively save energy while operating in a manner consistent with your own style of computer use. The following screen shows the Power Management parameters and their default settings:

CMOS Setup Utiliyt – Copyright (c) 1985-2008,American Megatrends, Inc Power Management Setup			
ACPI Aware O/S ACPI Suspend Mode Power On by RTC Alarm Power On by PCIE Devices Power On by PCI Devices Power On by Modem Ring Wake Up by Modem Ring Wake Up by PS/2 KB/Mouse Wake Up by USB KB//Mouse Restore On AC Power Loss	Yes S3 (STR) Disabled Enabled Enabled Enabled Enabled Last State	Item Help Enable / Disable ACPI support for Operating System. ENABLE: If OS supports ACPI. DISABLE: If OS does not support ACPI.	
↑↓←→: Move Enter: Select F1: General Help	+/-/: Value F9: Load	F10: Save ESC: Exit I Default Settings	

Parameter	Description	Options
ACPI Aware O/S	Control wake up event for	No/Yes
ACPI Suspend Mode	S1/S3/S4/S5	S1(POS)/S3 (STR)
Power On by RTC Alarm		Disabled/Enabled
Power On by PCIE Devices		Disabled/Enabled
Power On by PCI Devices		Disabled/Enabled
Power On by Modem Ring		Disabled/Enabled
Wake Up by PS/2 KB/Mouse	Control wake up event for	Disabled/Enabled
Wake Up by USB KB//Mouse	S1/S3	Disabled/Enabled

PC Health Status

CMOS Setup Utiliyt – Copyright (c) 1985-2008,American Megatrends, Inc.			
	PC Health Status		
CPU Temperature (PECI Mode) System Temperature	: 38 : 39°C/102°F	Item Help	
CPU Fan Speed System Fan Speed	: 1383 RPM : 915	Disabled	
CPU Core +1.1V	: 1.152V : 1.120V	Enabled	
+3.30V +5.00V	: 3.344V : 5.134V		
+12.0V 5VSB	: 11.968V : 5.026V		
VBAT	: 3.184V		
Smart Fan	Enabled		
↑↓←→: Move Enter: Selec	t +/-/: Value	F10: Save ESC: Exit	
F1: General Help	F9: Loa	d Default Settings	

Parameter	Description	Options
CPU/System Temperature	Detect CPU Temperature	
	automatically	
CPU/SYSTEM FAN Speed (RPM)	Detect CPU/SYSTEM Fan Speed	
	Status automatically	
CPU Smart FAN Control	The item displays the system Smart	
	Fan Function status. It is always	
	enabled by system.	

CMOS Setup Utiliyt – Copyright (c) 1985-2008,American Megatrends, Inc Frequency/Voltage Control			
Auto Detect DIMM/PCI Clock	Enabled Enabled	Item Help	
		Options Disabled Enabled	
↑↓←→: Move Enter: Select F1: General Help	t +/-/: Value F9: Loa	F10: Save ESC: Exit d Default Settings	

Frequency/Voltage Control

Parameter	Description	Options
Auto Detect DIMM/PCI Clk	Always auto detect DIMM/PCI	Disabled/Enabled
	Clk	
Spread Spectrum	Always auto detect Spread	Disabled/Enabled
	Spectrum	

BIOS Security Features

CMOS Setup Utiliyt – Copyright (c) 1985-2008,American Megatrends, Inc. BIOS Security Features			
Supervisor Password	: Not installed	Item Help	
Change Supervisor Password	Press Enter	Install or Change the Password	
↑↓←→: Move Enter: Sel F1: General Help	ect +/-/: Value F9: Lo	F10: Save ESC: Exit ad Default Settings	

Parameter	Description	Options
Change Supervisor	This item is only available when	Press Enter
Password	supervisor password is installed, If clear	
	supervisor password, user password	
	should also be cleared. All setup items	
	will be view-only except user password	
	item when login with user password	

Load Default Settings

This option opens a dialog box that lets you install defaults for all appropriate items in the Setup Utility.



Parameter	Description	Options
Load Default	Select the field loads the factory defaults for BIOS and	
Settings	Chipset Features, which the system automatically	
	detects. This option opens a dialog box that lets you	
	install optimized defaults for all appropriate items in	
	the Setup Utility.	

Save & Exit Setup

Highlight this item and press <Enter> to save the changes that you have made in the Setup Utility and exit the Setup Utility.



Parameter	Description	Options
Save & Exit Setup	Press <enter> to save the changes that have made</enter>	
	in the Setup Utility and exit the Setup Utility.	
	Press <y> to save and Exit or <n> to return to the</n></y>	
	main menu.	

Exit Without Saving

Highlight this item and press <Enter> to discard any changes that you have made in the

Setup Utility and exit the Setup Utility.



Parameter	Description	Options
Exit Without Saving	Press <enter> to discard any changes and</enter>	
	exit the Setup Utility	



Machine Disassembly and Replacement

To disassemble the computer, you need the following tools:

Wrist grounding strap and conductive mat for preventing electrostatic discharge. Wire cutter.

Phillips screwdriver (may require different size).

NOTE: The screws for the different components vary in size. During the disassembly process, group the screws with the corresponding components to avoid mismatches when putting back the components.

General Information

Before You Begin

Before proceeding with the disassembly procedure, make sure that you do the following:

- 1. Turn off the power to the system and all peripherals.
- 2. Unplug the AC adapter and all power and signal cables from the system

Disassembly Procedure

This section tells you how to disassemble the system when you need to perform system service. Please also refer to the disassembly video, if available.

CAUTION: Before you proceed, make sure you have turned off the system and all peripherals connected to it.

Himalayan-Viiv M5700 Standard Disassembly

Process Bezel

Process:

1. According to the requirement, paste ATI, OS, CPU, HDMI and marketing label by SKU.



Remove side cover

Process:

- 1. Put the Computer on the worktable lightly.
- 2. Release left side cover with 2 screws then remove left side cover.



Remove CPU fan pipe

Process:

1. Release the CPU fan pipe.



Remove Cards

Process:

- 1. Release the slot cover tooless
- 2. Remove VGA 、TV、Modem Card, the following list is for your reference about the mutual location relation (Optional by SKU).



Notice:

I. Remove card, don't touch any electric parts on PCB.



Slot 1	Slot 2		
TV Card	N		
N	Modem Card		
1394 Card	N		
Lan Card	N		
TV Card	Modem Card		
TV Card	1394/Lan Card		
1394 /Lan card	Modem Card		
Lan Card	1394 Card		

Remove HDD Data Cables

Process:

- 1. Remove master HDD data cable from M/B SATA1/SATA3(Optional by SKU).
- 2. Remove slave ODD data cable from M/B SATA2/SATA4(Optional by SKU)





Remove ODD DATA cable

Process:

1. Remove master ODD data/power cable from Master ODD.



Remove HDD power cable

Process:

- 1. Remove master HDD data cable from master HDD.
- 2. Remove slave HDD data cable from slave HDD.



Remove slave HDD+ Remove master HDD+

Remove Cables

Process:

- 1. Remove front panel light cable from "PANEL1" slot of M/B.
- 2. Remove USB1 cable from M/B" F_ USB3" \circ
- 3. Remove USB2 cable from M/B"F_ USB4" \circ
- 4. Remove Card reader cable from M/B" USB2".
- 5. Remove audio cable from the "AUDIO" port on M/B.





Notice:

- I. Recovery switch cable is next to FDD port, and the black cable face to the top of Chassis.
- II. Intrusion switches cable face to front bezel of chassis.

Remove HDD

Process:

- 1. Remove Master HDD from the first HDD location.
- 2. Remove Slave HDD from the second HDD location. (Optional by SKU)



Port Num	SATA1	SATA2	SATA3	SATA4
1HDD	v			
2HDDs	v		V	
10DD		V		
20DDs		V		V

3.



Remove card reader

Process:

1. Remove card reader from chassis.



Remove FDD Cable

Process:

- 1. Remove FDD digital cable just as pictures (Optional by SKU).
- 2. Plug 4 pins power cord from FDD slot.
- 3. Remove front bezel light cable from PATA power cable





Remove ODD

Process:

1. Push the lock handle release ODD.

- 2. Remove Master ODD from the location.
- 3. Remove slave ODD from the location. (Optional by SKU)





Remove Cables

Process:

1. Remove M/B power cable from M/B "ATX1".

2. Remove 12 V power cable from M/B" JPW1" 3. Remove System Fan cable from M/B"SYS-F2".



Remove System FAN

Process:

1. Release four screws according to the following picture.

2. Remove Sys FAN (Optional by SKU)

Release four screws.



Remove mother board

Process:

1. Release 8 pcs screws form the corresponding hole.

- 2. Release screws according to the following picture in turn.
- 3. Remove the Mother board from chassis.





Remove CPU cooler

Process:

- 1. Remove cooler power cable from M/B "CPU-F2".
- 2. Release screw 1 first, then fixes screw 2, screw 3 & screw 4 (As Picture).

3. Remove Cooler from the Retention module.



Remove memory

Process:

- 1. Remove the first Memory from DIMM.
- 2. Remove the second Memory from DIMM2 (Optional by SKU).



Remove CPU

Process:

1. Remove CPU according following the pictures.



Remove I/O shielding

Process:

1. Remove I/O Shielding.



Troubleshooting

Please refer to generic troubleshooting guide for troubleshooting information relating to following topics:

- □ Power-On Self-Test (POST)
- □ POST Check Points
- □ POST Error Messages List
- □ Error Symptoms List

Jumper and Connector Information

Jumper Setting

This section explains how to set jumpers for correct configuration of the mainboard.

Setting Jumper

Use the motherboard jumpers to set system configuration options. Jumpers with more than one pin are numbered. When setting the jumpers, ensure that the jumper caps are placed on the correct pins.

Description	Illustration		
The illustrations show a 2-pin jumper. When the jumper cap is placed on both pins, the jumper is SHORT. If you remove the jumper cap, or place the jumper cap on just one pin, the jumper is OPEN.	SHORT OPEN		
This illustration shows a 3-pin jumper. Pins 1 and 2 are SHORT			

Clear CMOS

Jumper	Туре	Description	Setting(Default)	Illustration
CLR_CMOS	3-pin	CLEAR CMOS	1-2 : Clear 2-3 : Normal Before clearing the CMOS,make sure to turn off the system	Clear CMOS

Checking Connector

CPU_FAN: CPU Cooling Fan Connector

	Pin	Signal Name	Function
	1	GND	System Ground
	2	+12V	Power +12V
	3	Sense	Sensor
02 03 04C	4	Control	FAN Control Signal

SYS_FAN/PWR_FAN: FAN Power Connectors

Pin	Signal Name	Function
1	GND	System Ground
2	+12V	Power +12V
3	Sense	Sensor

ATX12V: ATX 12V Power Connector

Pin	Signal Name
1	Ground
2	Ground
3	+12V
4	+12V

ATX_POWER: ATX 24-pin Power Connector



Pin	Signal Name	Pin	Signal Name
1	+3.3	13	+3.3V
2	+3.3	14	-12V
3	СОМ	15	СОМ
4	+5V	16	PS_ON
5	СОМ	17	СОМ
6	+5V	18	СОМ
7	СОМ	19	СОМ
8	PWR OK	20	-5V
9	5VSB	21	+5V
10	+12V	22	+5V
11	+12V	23	+5V
12	+3.3V	24	СОМ

Front Panel Header

The front panel header (PANEL1) provides a standard set of switch and LED connectors commonly found on ATX or Micro ATX cases. Refer to the table below for information:

Illustration	Pin	Signal	Pin	Signal
	1	5V_SYS	2	GPIO_GRN_ HDR_R
	3	HDD_LED_R	4	GPIO_YLW_ HDR_R
	5	GND	6	PSIN
80	7	ICH_SYS_RS TJ	8	GND
13 🔾 🔿 14	9	5V_SYS	10	KEY
	11	NC	12	5V_SB
	13	NC	14	LAN_ACTJ

Front USB

Illustration	Pin	Signal	Function	Pin	Signal	Function
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	1	VREG_FP_U SBPWR0	Front panel USB power(Ports 0,1)	2	VREG_FP_U SBPWR0	Front panel USB power(Ports 0,1)
	3	USB_FP_P0-	Front panel USB Port 0 Negative Signal	4	USB_FP_P1-	Front panel USB Port 1 Negative Signal
	5	USB_FP_P0+	Front panel USB Port 0 Positive Signal	6	USB_FP_P1+	Front panel USB Port 1 Positive Signal
	7	GROUND		8	GROUND	
	9	KEY		10	GROUND	

Front Audio

Illustration	Pin	Signal Name	Pin	Signal Name
	1	MIC2-L	2	AUD_GND
1 🗆 🔾 2	3	MIC2-R	4	AUD_PRESENCE_L
	5	LINE2-R	6	MIC2-JD
	7	FRONT-IO-SENSE	8	KEY
90010	9	LINE2-L	10	LINE2-JD

Intruder

Pin	Signal Name	Pin	Signal Name
1	INTRUDERJ	2	GROUND

$J_{3}(\text{for requested})$

Pin	Signal Name	Pin	Signal Name
1	AGPIO1	2	GROUND

J4(for requested)

Pin	Signal Name	Pin	Signal Name
1	AGPIO2	2	GROUND

FDD

(Top-View)

	2	4	6	8	10	12	14	16	18	20	22	24	26	28	30	32	34	
ШÅ																		E de la
•																		64 W W

1 3 5 7 9 11 13 15 17 19 21 23 25 27 29 31 33

Pin	Signal Name	Pin	Signal Name
1	Ground	2	DRVDEN0
3	Ground	4	HDL-
5	Keypin	6	DS3-
7	Ground	8	INDEX-
9	Ground	10	MTR0-
11	Ground	12	DS0-
13	Ground	14	DS1-
15	Ground	16	MTR1-
17	Ground	18	DIR-
19	Ground	20	STEP-
21	Ground	22	WDATA
23	Ground	24	WGATE-
25	Ground	26	TRK0-
27	Ground	28	WP-
29	Ground	30	RDATA
31	Ground	32	HDSEL-
33	Ground	34	DSKCHG-



FRU (Field Replaceable Unit) List

This chapter gives you the FRU (Field Replaceable Unit) listing in global configurations of **Aspire M5700**. Refer to this chapter whenever ordering for parts to repair or for RMA (Return Merchandise Authorization).

NOTE: Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. For whatever reasons a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the local FRU list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

Exploded Diagram



NO	DESCRIPTION	NO	DESCRIPTION
1	MAIN-BEZEL	11	FAN
2	3-25-COVER	12	PCI-BRACKET
3	5-25-COVER	13	LEFT SIDE DOOR
4	USB	14	NOTHERBOARD
5	USB-PENEL	15	HDD
6	CHASSIS	16	3.5' DEVICE
7	USB-PCE-ASN	17	CD-ROM
8	USB-SHTELDING	18	HDD-LOCK-SLIDE
9	RIGHT SIDE DOOR	19	FDD-LOCK-SLTDE
10	POWER SUPPLY	20	CD-ROM LOCK SLIDE